Telehealth Services - Online Support Groups and One-on-One Support

This informed consent for Telehealth Services at Our Clubhouse contains important information about receiving one-on-one support and/or attending online support groups using your smart device or computer.

Telehealth involves the use of electronic communications to enable Our Clubhouse to connect with individuals or groups using interactive video and audio communication. Although there are many benefits of this service there are risks. For example:

- **Risk of confidentiality:** We will make our best efforts to protect all communications. However, we can’t guarantee that our communications will be kept confidential or that other people may not gain access to our communications. You should take steps to ensure the security of the communications by finding a private place during your telehealth appointment or group, where you will not be interrupted, or others cannot overhear the conversation.

- **Issues related to technology:** Both parties are responsible for technical competence. There are many issues that may occur and will impact telehealth.

- **Crisis management:** Emergency support is not available through Telehealth. Members will be referred to Resolve Crisis Network at ******** or the local emergency center for help during these difficult times.

I have read this document carefully and understand the risks and benefits related to the use of telehealth services. I hereby give my informed consent to participate in the use of telehealth services.

By entering my name on the google form and submitting the form to Our Clubhouse serves as my consent/signature.

_____________________________________________________
Member’s Signature